



Job Title:
Energy Manager

Department:
**Sustainability &
Decarbonisation**

Reporting To:
**Head of Sustainability &
Decarbonisation**

Please note: this job description outlines key responsibilities and duties but is not exhaustive. Additional tasks may be assigned as needed to support Magenta Living's goals and objectives.

How your role will contribute to **Magenta Living's Purpose, Vision & Values:**

Our Purpose:

Empowering people is our purpose.

Our Vision:

We believe in opening doors to homes full of love, communities full of life and a world full of possibilities.

Our Values:

'Do the Right Thing'.
This is the thread that weaves our actions, decision-making, and connections.

The Energy Manager helps Magenta provide safe, affordable and sustainable homes by ensuring energy services are reliable, efficient and well managed.

The role supports our purpose of empowering people through fair and transparent energy management, contributes to our vision through improved asset performance and decarbonisation, and demonstrates our value of Do the Right Thing by taking ownership, using evidence to inform decisions and delivering value for customers and the organisation.

The Energy Manager is Magenta Living's lead specialist for energy management and portfolio performance. The role is responsible for ensuring energy contracts, suppliers, metering, billing, compliance and associated costs are effectively managed and controlled across the portfolio.

The postholder will provide the expertise, ownership and coordination needed to improve financial performance, strengthen compliance, support cost recovery and deliver value for money for both customers and the business.

Using operational, financial and energy consumption data, the Energy Manager will identify risks, trends and opportunities across the portfolio, including opportunities to improve the performance of communal energy systems and heat networks. The role will work closely with technical teams to prioritise and evidence improvement opportunities, whilst responsibility for detailed technical investigation, engineering solutions and delivery of optimisation measures will remain with the appropriate specialist teams

The Energy Manager will:

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They serve as a constant reminder of **why we do what we do**.

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- Act as Magenta Living's subject matter expert for energy management and provide oversight of the organisation's energy portfolio.
- Maintain an accurate and auditable portfolio of energy supplies, meters, tariffs, contracts and associated energy data across the organisation.
- Manage relationships with energy suppliers, brokers, metering and billing providers, ensuring service performance, value for money and effective issue resolution.
- Lead energy procurement activities, contract renewals and tariff reviews to secure the most appropriate commercial arrangements for Magenta.
- Lead the investigation and resolution of metering, billing and data issues, including faulty meters, missing reads, estimated consumption, billing discrepancies, portfolio changes and supplier disputes.
- Develop and maintain effective controls to improve the quality, accuracy and governance of energy, metering and billing data.
- Work with Finance and Service Charges teams to improve financial visibility, reconcile energy expenditure and support the recovery of eligible costs.
- Monitor portfolio performance, costs, consumption trends and energy-related risks, using data to identify opportunities for improvement and inform decision-making.
- Support compliance with heat network regulations by ensuring billing arrangements, tariff structures, reporting data and charging practices remain fair, transparent and compliant.
- Develop evidence-based reports, recommendations and business cases to support investment decisions, operational improvements and energy-related projects.
- Provide specialist energy advice and assurance to support development schemes, acquisitions, retrofit programmes, decarbonisation projects and stock changes.
- Build strong working relationships across the business to ensure a coordinated and consistent approach to energy management.

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What you will bring to us:

Essential Skills & Experience

- Significant experience managing a large and complex energy portfolio across multiple sites, properties or assets.
- Proven experience managing energy contracts, suppliers, brokers, tariffs and procurement activities.
- Strong experience leading the resolution of metering, billing and data issues, including supplier disputes and portfolio changes.
- Experience using operational, financial and consumption data to identify risks, opportunities and performance improvements.
- Strong commercial and financial awareness, including cost management, budget control and cost recovery.
- Experience developing business cases, recommendations and reporting to support decision-making.
- Ability to build effective relationships and influence stakeholders across multiple teams and external partners.
- Ability to translate complex technical or commercial information into clear actions and outcomes.

Desirable Experience:

- Experience within social housing, local government or a large property-based organisation.
- Experience of communal energy supplies, heat networks, service charges or related regulatory requirements.

Education & Qualifications

- Degree, professional qualification or equivalent experience in Energy Management, Engineering, Building Services, Facilities Management or a related discipline.
- Evidence of continuing professional development within energy management, utilities, procurement or related fields.

Desirable Qualifications:

- Membership of a relevant professional body such as the Energy Institute, CIBSE or IEMA.
- Project management or procurement qualification.

This role is not subject to a mandatory DBS check.

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