



Job Title:	Department:	Reporting To:
Environmental Technician	Property Care	Property Care Team Manager

Please note: this job description outlines key responsibilities and duties but is not exhaustive. Additional tasks may be assigned as needed to support Magenta Living's goals and objectives.

How your role will contribute to **Magenta Living's Purpose, Vision & Values:**

<p>Our Purpose: Empowering people is our purpose.</p>	<ul style="list-style-type: none">▪ Deliver high-quality cleaning and environmental services to tenants in flatted accommodation.▪ Ensure communal areas are tidy, clean, and free from health and safety hazards.▪ Perform final valet cleans to void properties in preparation for re-letting.▪ Maintain a safe, clean, and pleasant living environment for all tenants.▪ Identify and report environmental concerns to support a well-maintained living space.▪ Collaborate with tenants and stakeholders to remove obstacles and support seamless service delivery.▪ Provide feedback and maintain open communication to swiftly address issues and improve tenant experience.▪ Carry out cleaning tasks including brushing, mopping, spray cleaning, sanitising, pressure washing, window cleaning, scrubbing, polishing, and vacuuming.▪ Ensure all cleaning activities meet high standards and are completed within set timeframes.▪ Use appropriate cleaning equipment and materials safely and effectively.▪ Maintain attention to detail to uphold consistently high cleaning standards.▪ Adhere to health and safety regulations and Magenta Living policies at all times.▪ Identify and report compliance issues immediately to ensure tenant safety.▪ Apply knowledge of COSHH regulations when handling cleaning substances.▪ Ensure all work is compliant with relevant environmental and safety standards.
<p>Our Vision: We believe in opening doors to homes full of love, communities full of life and a world full of possibilities.</p>	
<p>Our Values: <i>'Do the Right Thing'.</i> This is the thread that weaves our actions, decision-making, and connections.</p>	

At **Magenta Living**, our **Purpose, Vision & Values** aren't just words that sit on a page. They serve as a constant reminder of **why we do what we do**.
Let's all #BeMoreMagenta.



What you will bring to us:

Essential Skills & Experience

- Experience dealing with the public in a customer-facing role.
- Proven experience cleaning large public or communal areas.
- Confident in using a variety of cleaning equipment and tools.
- Strong customer care and communication skills.
- Basic IT skills, including the ability to email and send photographs.
- Able to identify and report compliance or safety issues promptly.
- Self-motivated with the ability to work independently and use initiative.
- Physically capable of meeting the demands of the role.
- High attention to detail and commitment to maintaining cleaning standards.
- Effective verbal communication skills.
- Good organisational skills with the ability to plan and manage workload.
- Understanding of COSHH regulations and safe handling of substances.
- Committed to treating others with respect and promoting equality and diversity.

Education & Qualifications (Desirable)

- NVQ in Cleaning Services
- Health & Safety Certificate
- First Aid Certificate

This role is not subject to a mandatory DBS check.

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