



**Job Title:**

**Integrations Engineer**

**Department:**

**Change & Innovation**

**Reporting To:**

**Product Manager**

Please note: this job description outlines key responsibilities and duties but is not exhaustive. Additional tasks may be assigned as needed to support Magenta Living's goals and objectives.

## How your role will contribute to Magenta Living's Purpose, Vision & Values:

### **Our Purpose:**

Empowering people is our purpose.

### **Our Vision:**

We believe in opening doors to homes full of love, communities full of life and a world full of possibilities.

### **Our Values:**

*'Do the Right Thing.'*

This is the thread that weaves our actions, decision-making, and connections.

- Design and develop integrations between HMS, Repairs Systems, and Salesforce to ensure seamless data flow and integrity (including testing).
- Implement integration solutions that meet business requirements and align with organisational goals.
- Work with Infrastructure, Apps, and QA teams to ensure integrations are secure, scalable, and efficient.
- Collaborate with third-party middleware suppliers to resolve integration issues and ensure successful solution delivery.
- Partner with the Apps Team to build internal capability for managing integrations and provide knowledge transfer and training to internal teams for ongoing integration maintenance.
- Assist in the decommissioning of redundant middleware and integrations with minimal disruption.
- Document integration processes and technical specifications for future reference.
- Stay current with industry trends to improve integration processes.
- Facilitate communication between internal teams, stakeholders, and third-party vendors to ensure the successful delivery of the roadmap.
- Be accountable for the performance, security, and scalability of APIs and middleware solutions being designed to support product development and system simplification.
- Manage relationships with third-party middleware suppliers to ensure successful integration outcomes.
- Ensure data integrity across integrated systems, addressing issues before transferring to business-as-usual.
- Contribute to continuous improvement in integration solutions, ensuring alignment with strategic goals.

At **Magenta Living**, our **Purpose, Vision & Values** aren't just words that sit on a page.

They serve as a constant reminder of **why we do what we do**.

*Let's all **#BeMoreMagenta**.*



## What you will bring to us:

### Essential Skills & Experience

- Proven experience designing, developing, and maintaining integrations across systems such as Housing Management, Salesforce, and Repairs platforms.
- Hands-on experience with middleware tools (e.g., MuleSoft, Dell Boomi) and API development.
- Practical experience integrating Salesforce with core business systems.
- Skilled in data mapping, transformation, and ensuring data integrity across systems.
- Familiarity with social housing, repairs, or financial systems is a plus.
- Experience with cloud-based solutions and scalable system architectures.
- Experience in retiring legacy systems and managing smooth data/system migrations.

### Education & Qualifications

- Degree in Computer Science, IT Engineering, or equivalent experience.
- Salesforce and/or Middleware Integration certifications (e.g., MuleSoft, Dell Boomi) are desirable.

**This role is not subject to a mandatory DBS check.**

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